



Anton Paar USA

Service programs for your Cobrix2, Cobrix3

At Anton Paar we've designed a set of maintenance programs that will keep your Cobrix Analyzer operational and accurate. Depending on your requirements, our Preventive Maintenance Contract Bronze and Preventive Maintenance Contract Silver programs offer you one or two visits per year. Preventive Maintenance Contract Bronze includes a thorough inspection and adjustment of your Cobrix Analyzer. Service Contract Gold and Service Contract Diamond contracts include both preventive maintenance and repairs required during the covered period.

Programs

Our service team

To ensure that your instrument continues to perform to our published specifications, all calibrations and services are performed by factory-trained field service engineers.

Online support

Often we can diagnose and correct problems using our online web-based service software. This allows us to walk you through instrument operation step-by-step.

Telephone support

Service and maintenance contract customers receive unlimited telephone support.

Firmware and software updates

Anton Paar periodically releases firmware and software updates. Updates are provided free of charge to our service contract customers.

Multiple instrument discounts

We can save you money! We offer discounts for ordering preventive maintenance on multiple instruments at your facility.

Call our service department at (800) 722-7556 for details.

Maintenance and Service

Preventive Maintenance Contract Bronze

- ▶ One on-site PM visit annually
- ▶ Maintenance/calibration report
- ▶ Labor and travel expenses for PM
- ▶ Response to service requests within 24 hours

Preventive Maintenance Contract Silver

- ▶ Two on-site PM visits annually
- ▶ Maintenance/calibration report
- ▶ Labor and travel expenses for PM
- ▶ Response to service requests within 24 hours

Service Contract Gold

- ▶ One on-site PM visit annually
- ▶ Maintenance/calibration report
- ▶ Labor and travel expenses for PM
- ▶ Firmware and software updates
- ▶ Remote service and support
- ▶ All parts needed for repairs
- ▶ Response to service requests within 24 hours

Service Contract Diamond

- ▶ Two on-site PM visits annually
- ▶ Maintenance/calibration reports
- ▶ Labor and travel expenses for PM
- ▶ Firmware and software updates
- ▶ Remote service and support
- ▶ All parts needed for repairs
- ▶ Response to service requests within 24 hours



Service Programs

Cobrix2, Cobrix3 |
Online Beverage Analyzer

... Unique Density & Concentration Meters



Training

At our corporate headquarters in Ashland, VA, we have a modern training facility in which we teach our short course "Operation and Maintenance of Cobrix". This practical workshop will help you and your company get the most out of your Cobrix Analyzer. The course is designed for those who are new to the use of the Cobrix, as well as experienced users who want to review the basics of operation and maintenance. This training is divided evenly between lectures and hands-on sessions. Class size is limited. Customized training is also available at your facility.

Please call us for details: (800) 722-7556



Anton Paar

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Instruments for:

- Density & concentration measurement
- Rheometry & viscometry
- Sample preparation
- Microwave synthesis
- Colloid science
- X-ray structure analysis
- Refractometry
- Polarimetry
- High-precision temperature measurement