

# Principles QUALITY ISO 17034

Quality policy as a manufacturer of certified reference material

Anton Paar GmbH is committed to ...

## ... full compliance with all requirements of the ISO 17034 standard.

Anton Paar stands for the highest precision and quality of all of the products it manufactures and services it renders. The continuous assurance of conformity (normative, legislative, procedural) is the basis of Anton Paar's daily actions. As an accredited manufacturer of certified reference materials, Anton Paar consistently follows the specifications of the underlying ISO 17034 standard.

## ... complying with the requirements on testing and calibration.

Appropriate, high-quality apparatuses and test equipment, as well as professional handling, are the prerequisites for not only testing reference material for suitability but also being able to subsequently produce it. Testing and calibration activities, according to the ISO 17025 standard, are the basis for this. Anton Paar has been accredited as a calibration laboratory for many years, which means that it contributes comprehensive know-how and makes the best possible use of this acquired competence as a synergy in its own company.

## ... complying with all specifications in the production of reference agents.

Quality is no coincidence. It requires expert personnel in every area. Personnel involved in the production of reference material independently identify, familiarize themselves with, and reliably implement the specifications of the quality management system for the production of reference material. This process is supported and continuously developed through comprehensive process and competence monitoring conducted by the responsible managers.

## ... continuous improvement.

Management is responsible for a quality management system that takes into account the specific requirements for accredited reference material manufacturers and is effective for operations. This includes identifying and enabling the necessary resources. But, above all, it also includes the ongoing development of the management system and promotion of good professional practice.

## ... impartiality.

Impartiality is the unwavering principle and framework underlying the production of certified reference materials and the operation of an accredited body. This applies to all persons involved in reference agent production but especially to the management of this office.

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